CritiCall Testing Software is offering a new 100% self-guided, customizable, TRAINING program! TactiCall Training Software for dispatchers and call-takers focuses on two very important job domains that are critical to maintaining public safety:

**Speech**
- Maintaining Voice Clarity
- Using Proper Volume
- Speaking at a Proper Pace
- Selection of Appropriate Words

**Protocols**
- Following Your Agency’s Step-Wise Processes
- Responding to Verbal Cues
- Consistency in Application Instructions

**TactiCall Training Software is:**
- Self-Administering
  Requires no supervisor oversight
- Self-Scoring
  Built-in voice recognition software *listens for* scored key words
- Customizable
  Create any number of realistic training call scenarios
- Life-Like
  Dispatchers hear callers and must respond appropriately

(800) 999-0438
www.TactiCall911.com

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