

TactiCall™

Post-Hire Dispatcher Training Software

CritiCall Testing Software is offering a new 100% self-guided, customizable, TRAINING program! TactiCall Training Software for dispatchers and call-takers focuses on two very important job domains that are critical to maintaining public safety:

Speech



- Maintaining Voice Clarity
- Using Proper Volume
- Speaking at a Proper Pace
- Selection of Appropriate Words

Protocols



- Following Your Agency's Step-Wise Processes
- Responding to Verbal Cues
- Consistency in Application Instructions

TactiCall Training Software is:

- **Self-Administering**
Requires no supervisor oversight
- **Self-Scoring**
Built-in voice recognition software *listens for* scored key words
- **Customizable**
Create any number of realistic training call scenarios
- **Life-Like**
Dispatchers hear callers and must respond appropriately

(800) 999-0438
www.TactiCall911.com

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